

DELIVER THE RIGHT SOLUTION ON TIME, EVERY TIME

# DEFENSE LOGISTICS AGENCY

AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY



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# DEFENSE LOGISTICS AGENCY

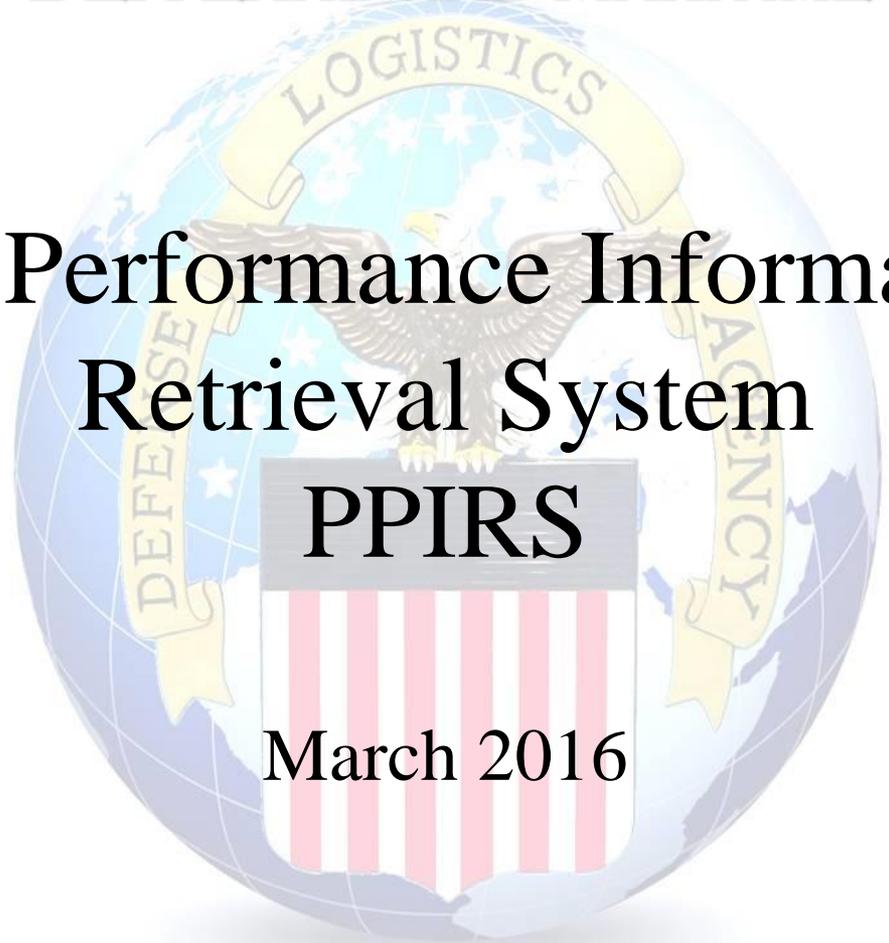
AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY

## DLA LAND AND MARITIME

# Past Performance Information Retrieval System

PPIRS

March 2016





## PPI Timeline - the 90's

- 1994



### *Federal Acquisition Streamlining Act*

It is appropriate for a contracting official to consider past contract performance of an offeror as an indicator of the likelihood that the offeror will successfully perform a contract to be awarded by that official



# Best Value



“Best value buying procedures” encourage award decisions on the basis of a business judgment and recognize that an award to other than the low offeror may represent overall best value to the Government



# ABVS Sunset



- DLA's past performance program has been the Automated Best Value System (ABVS)
- We have transitioned to the Past Performance Information System (PPIRS) effective 28 March 2014
- PPIRS is used by all of the (DoD) Department of Defense



# What is PPIRS?



- PPIRS is a web-enabled, Federal enterprise-wide application that provides timely and pertinent contractor past performance information to the Department of Defense and Federal acquisition community for use in making competitive source selection decisions



# What is PPIRS?

- PPIRS is the sole Federal repository for contractor past performance information
- System is owned & maintained by the Navy (NAVSEALOGCEN)
- PPIRS has two parts:
  - **Report Cards (RC)** - Above established threshold of \$5 million for DLA
  - **Statistical Reporting Next Generation (SR-NG)** - below established threshold of \$5 million for DLA
- Your main focus will be on (SR-NG)



# Goals

- Improve contractor performance
  - Better quality material
  - Increase on-time delivery
  - Identify/Eliminate procurement risks
  - Decrease contract administration costs
- Increased customer satisfaction
- Allow vendors to maintain surveillance of their supplier scores and challenge erroneous data



# How does PPIRS-SR (NG) work?

- PPIRS-SR NG collects quality and delivery data from numerous Department of Defense (DoD) databases, aggregates that data using algorithms, and provides the user with objective Quality and Delivery Ratings of a contractor's past performance

"Weighted Delivery Score"

Quality Color Classification



# PPIRS-SR (NG) Business Rules

- Uses a 3 years of past performance/historical data
- Scores/Classifications are now updated each day vs. each month
- Performance classified by cage & commodity
  - Federal Supply Classification - FSC (DoD uses)
  - NAICS - North American Industry Classification System
- Quality and Delivery records are weighted (+ & -)
  - Scores are classified in Positive/Negative record categories



# Delivery Performance

- Scores/Classifications are based on the total number of Contract Line Items (CLIN's) shipped or received
- Weighted delivery scores are presented as a numeric value (Range: 0 - 100)
- An unscored offeror, or one that has no past performance history for the particular FSC, is considered to be neutral (i.e., not negative or positive)



# Delinquency Factors

- Delinquent lines include
  - Lines not shipped by the contract delivery date (CDD)
  - Lines partially shipped by the (CDD)
- Contractor-caused cancellations and terminations are coded Termination Indicator Code (TIC) K
- Terminations for Default (TIC) K
- Government-caused cancellations/terminations will not impact the delivery score (TIC) G
- No grace period



# Delinquency Factors

**Days Late Exceptions:** Some cancellations/terminations are counted as delinquencies.

- Terminations for *Cause/Convenience* (TIC) K will be assessed at 180 days late
- Terminations for *Default* (TIC) K will be assessed at 360 days late
- *Contractor Requested* cancellations (TIC) K will be assessed at 180 days late
- Awards terminated *Cause/Convenience* (TIC) G are not included in the delivery score



# Delinquency Factors



- Two types of delivery extension modifications:
  - Contractor-caused delivery extensions, regardless of consideration paid, will be reflected in the delivery score for contracts issued by DLA
  - Government-caused or excusable delay delivery extension modifications will not impact the score
  - Exceptions FAR 52.249-14



# PPIRS-SR (NG) Delivery Evaluation Criteria

- **DELIVERY PERFORMANCE:**

A contractor's delivery performance will be based by Federal Supply Classification (FSC) or North American Industry Classification System (NAICS). The contractor's delivery performance will be based on a weighted combination of the percentage of contract line items with on-time deliveries and the average days late for all deliveries. The formula and weights for delivery performance are:

**Delivery Score = (On-time Weight X On-time Score) + (Average Days Late Weight X Average Days Late Score)**

- On-time Weight = .6
- On-time Score =  $100 \times (\text{number of lines shipped on-time during rating period} / \text{number of lines shipped during rating period})$
- Average Days Late Weight = .4
- Average Days Late Score = maximum of  $((100 - (\text{total days late during rating period} / \text{number of lines shipped during rating period}))$  or 0, whichever is higher)



# Quality Classifications

PPIRS-SR Quality Classifications is a Comparative Assessment Among Suppliers

- Positive and Negative Records (Weighted)
- Produces Quality Score and Color
- Considers Number of Line Items Supplied

**Top 5% - Dark Blue**

**Next 10% - Purple**

**Next 70% - Green**

**Next 10% - Yellow**

**Bottom 5% - Red**



# PPIRS-SR (NG) Quality Evaluation Criteria

- **QUALITY PERFORMANCE**
  - Contractor's quality performance will be based by FSC.

The formula for quality is:

**(Positive weighted data minus negative weighted data) / Contract FSC Line Item Total**

If there is no delivery data available, a value of one (1) would be used for the bottom quotient. Each FSC for which there is quality performance data will be assigned a color. Color is based on the high five percent in the commodity (Dark Blue), next 10 percent (Purple), next 70 percent (Green), next 10 percent (Yellow), and last five percent (Red). In this calculation, the companies are classified based on quality performance comparisons for all competitors within an FSC.



# PPIRS-SR (NG) Quality Evaluation Criteria

Record	Service	Positive Weight	Negative Weight
Bulletins	Navy	N/A	-1.0 (Red) - 0.7 (Yellow)
DCMA CAR Records (Level III and IV Corrective Actions – formerly Method C/D)	DCMA	N/A	-1.0 (Level 4) -0.7 (Level 3)
GIDEP Alerts	All	N/A	-1.0 (critical) -0.7 (major) -0.2 (minor)
* Lab Tests (Doc Type 4)	DLA	+ .2/ +1	-1.0 (critical) -0.7 (major) -0.1 (min)
Material Inspection Records (MIRs)	Navy	+ 1	-1.0 (critical) -0.7 (major) -0.2 (min)
PQDRs - Category 1 (DLA Doc Type 0)	ALL	N/A	-1.0 (Cat 1 or Doc Type 0) -0.7 (Cat 2 or Doc Type 1) -0.2 (Info)
Surveys (excluding Pre-Award Surveys)	DCMA & Navy	+0.7	0.7 (others)
Test Reports (1st Article, Production, etc)	Navy	+0.5	-0.5

- Lab Test Records – run with both positive weight criteria to review and see which weight factor the team wants to use.



# Vendor Classifications

- **Scoring Types:**
  - **Current** (Being used by Contracting Officials)
  - **Pending** (No longer being used)
- **Vendor Challenge Process:**
  - Suppliers **MUST** access PPIRS-SR (NG) to review and formally challenge scoring data
  - May challenge each case a total of 2x times
  - May challenge any case within the 3 year capture period
  - New records challenged during the 14 day preview period will still be held out of scoring consideration until adjudicated



# Registration in PPIRS-SR (NG)



- Your name should appear on the System for Award Management (SAM), previously known as the Central Contractor Registration (CCR), as a past performance point of contact for your company in order to have PPIRS recognize your email address automatically when processing a challenge requests
- You can access SAM at [www.sam.gov](http://www.sam.gov)



# Logging in with a PKI Certificate

## PPIRS-SR NG Users:

- Public Key Infrastructure (PKI) Certificate now required
  - Purchase from External Certificate Authority (ECA)
  - Mandatory as of 15 Aug. 2015 for all users
  - DLA is not involved in the approval of vendor account registration or PKI certifications.
- Contact PPIRS Helpdesk for registration or PKI certification related inquiries
  - Webmaster: [webptsmh@navy.mil](mailto:webptsmh@navy.mil)
  - Phone: (207) 438-1690
- More information available at:
  - <https://www.ppirssrng.csd.disa.mil/split.htm>
  - [https://www.ppirssrng.csd.disa.mil/pki\\_info.htm](https://www.ppirssrng.csd.disa.mil/pki_info.htm)



# Access PPIRS-SR Main Site

## Home Page for PPIRS

<https://www.ppirs.gov/>

## Home Page for PPIRS-SR NG

<https://www.ppirsrng.csd.disa.mil/>

- PPIRS System Login
- WEB Training
- Customer Support Desk Info
- Special Notices List System Updates, Changes, Etc.

The screenshot shows the PPIRS-SR NG website. At the top, there are several logos including the Department of Defense and the Defense Logistics Agency. The main header reads 'PPIRS-SR NG'. Below this is a navigation bar with the following links: HOME, CONTACTS, FAQs, GUIDANCE, LINKS, POLICY, REFERENCE, RELEASE, TRAINING. On the left side, there is a sidebar with links for Products/Services (PPIRS-RC, PKI Information, DUNS, SAM), Special Notices, and a 'New!' section for PKI Required for All PPIRS-SR NG Users. The main content area features a section titled 'Providing Information for Best Value Awards' with a red arrow pointing to a 'PPIRS-SR NG Login' button. Below this, there is a welcome message and a detailed paragraph about the system's purpose and data sources. The footer contains three columns: 'Links' (US Navy, DLA, FOIA, Accessibility, Section 508, Privacy Policy), 'Customer Support Desk' (Voice Phone: (207) 438-1690, DSN: 684-1690, Contact the Webmaster), and 'Mailing Address' (Naval Sea Logistics Center Portsmouth, Portsmouth Naval Shipyard, Bldg 153, 2nd Floor, Portsmouth, NH 03804-5000). At the bottom center, there is a small logo and the text 'This is an official website of the U.S. Government'.



# PPIRS-SR Select Logon

- Select Appropriate Logon



WELCOME

Welcome to the Past Performance Information Retrieval System (PPIRS). Access to this system is restricted to authorized users and will require the user to read and agree to the DoD warning and consent prior to accessing the system.

All DoD employees must have a DoD PKI certificate to access the PPIRS web site.

[Click here to determine if you have a valid DoD PKI Certificate](#)

**PKI Information:**  
All DoD employees (military and civilian), including DoD contractors that are working on site (military/government facilities) or contractors working offsite using Government Furnished Equipment (GFE) are eligible to obtain certificates from DoD PKI. If the contractor doesn't work onsite or with GFE they are encouraged to obtain and use a certificate from an External Certificate Authority (ECA).

**External Certificate Authority:**  
External Certificate Authorities (ECAs) provide digital certificates to the DoD's private industry partners, contractors using their own equipment or working in non-government facilities, allied partners, and other agencies.

**Approved ECA Vendors:**  
Operational Research Consultants, Inc. (ORC) <http://www.eca.orc.com>  
Verisign, Inc. <http://www.verisign.com/verisign-business-solutions/public-sector-solutions/ieca-eca-certificates/index.html>  
IdenTrust <http://www.identrust.com/certificates/eca/index.html>

**DO NOT ENTER CLASSIFIED DATA INTO PPIRS**

For Official Use Only - to be used for deliberative source selection purposes within the Executive Branch and for source selection and other deliberative purposes within DoD.

Select one of the following links to proceed to the PPIRS Application.

[Awardee/Contractor Logon](#)   [DoD Logon](#)   [Home](#)

PPIRS - Version : 3.0.00000, Build Date : 09/01/2015 14:05:00



# Government Warning and Consent

## PAST PERFORMANCE INFORMATION RETRIEVAL SYSTEM (PPIRS)

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only. By using this IS (which includes any device attached to this IS), you consent to the following conditions:

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
- At any time, the USG may inspect and seize data stored on this IS.
- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect USG interests--not for your personal benefit or privacy.
- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.

Select Accept or Decline to continue.

Accept  Decline

• Click Accept



# Request an Account

**PAST PERFORMANCE INFORMATION RETRIEVAL SYSTEM -  
STATISTICAL REPORTING NEXT GENERATION (PPIRS-SR NG)  
AWARDEE/CONTRACTOR LOGIN**



All Contractors are now required to create an account using the Request Account button on the top of the page. To create an account, you need the DUNS and MPIN information for all records for which you need access.  
For inquiries, please call the PPIRS Help Desk, (207) 438-1690, DSN 684-1690, e-mail: webpmsmh@navy.mil

UserID :   
Password :

This initial login will require your UserID, Password, and Common Access Card (CAC). After this, subsequent logins will only require your Userid and CAC. The password block will not display.

PPIRS, Version : 3.0.00000, Build Date : 09/01/2015 14:08:00

- Select Request an Account



# Acceptance of Responsibilities

## User Responsibilities

I agree that I will comply with the terms/restrictions as listed below:

1. I understand that Past Performance information is to be protected as "For Official Use Only, Source Selection Information - See FAR 3.104" and I will safeguard data in accordance with regulations.
2. I will not attempt to access files for which I do not have access privileges.
3. I will treat all information examined or extracted as "business sensitive" or "company confidential" data pertaining to the companies whose data is in the system.
4. I will not transmit or communicate data obtained from the system to any person, contractor employee or government employee, who does not have a specific need for the information.
5. I will notify NAVSEALOGCEN PTSMH when I no longer need my account and advise regarding disposition or disposal of database, software packages, and functional accounts.
6. I will notify NAVSEALOGCEN PTSMH if at any time I determine that I have access to data from other companies.
7. I will not program function keys or use other capabilities to provide an automatic logon from my device.

Do you accept the terms of the preceding User Responsibilities?  
To continue you must agree.

I Agree

Cancel

PPIRS, Version : 3.0.00000, Build Date : 09/01/2015 14:08:00



# Request Contractor Account

**REQUEST CONTRACTOR USER ACCOUNT**

[Help](#)

\* Indicates Required Information

**User ID**

**Name**

\* First Name:

Middle Name:

\* Last Name:

Title:

\* Email Address:

\* Commercial Voice:

Commercial FAX:

**DUNS and MPIN**

\* DUNS:

**Define Your UserId/Password**

User Id may be 5-30 characters (letters and numbers only).  
 Passwords must meet the following specifications:

1. - must be 15-20 characters
2. - must contain at least two upper and two lower case letters
3. - must contain at least two numbers
4. - must contain at least two special characters
5. - cannot reuse your last 10 passwords
6. - must differ from previous password by at least four characters
7. - must not contain personal information such as:  
 names, phone numbers, account names, birthdates, or dictionary words

**REMEMBER YOUR USER ID AND PASSWORD.**

\* User Id:

\* Password:

\* Confirm Password:

PPIRS, Version : 3.0.00000, Build Date : 09/01/2015 14:08:00



# Creating PPIRS Account

- Enter all Mandatory fields indicated by an asterisk (\*)
  - Enter DUNS and the matching Marketing Partner Identification Number (MPIN)
    - After entering a valid DUNS, click on Add DUNS button
    - The DUNS number will be validated against the database, if valid it will add to a list where you then enter a valid MPIN
    - Click the Save DUNS button to add the DUNS to you account profile



# PPIRS ACCESS

- Contractor
  - Identify a Marketing Partner Identification Number (MPIN)
    - Visit <http://www.sam.gov> for More Information
  - After account is created, you will be directed to the Contractor main page



# PPIRS-SR (NG) MAIN MENU

## Contractor View

**PAST PERFORMANCE INFORMATION RETRIEVAL SYSTEM (PPIRS)**

**AWARDEE/CONTRACTOR MAIN PAGE**

Welcome

DUNS:  
CAGE CODE:

The Past Performance Information Retrieval System is a government-wide application that provides timely and pertinent contractor past performance information to the Federal acquisition community for use in making source selection decisions. PPIRS assists Federal acquisition officials making source selections by serving as the single source for contractor past performance data. Confidence in a prospective contractor's ability to satisfactorily perform contract requirements is an important factor in making best value decisions in the acquisition of goods and services.

For Official Use Only - to be used for deliberative source selection purposes only.

**Main Menu**  
**Logout**  
**Account Menu Items**  
**View Account**  
**Report Menu Items**  
**Assessment Reports Inquiry (RC) Summary Report (SR)**  
**FAPIS Reports**  
**Supply Code Relationship Report**  
**Services Menu Items**  
**Help**  
**Feedback**

- Contractor Access



# PPIRS-SR (NG)

[Print](#)

Source Selection Sensitive Information, See FAR 2.101 and 3.104  
 DUNS: CAGE: [Logout](#)

**Contractor Summary Report**

**CAGE Code:**  
**Company Name:** NEW YORK YANKEES  
**Company Address:** 5100 Madison Ave.  
 New York, NY 10001

**COLOR LEGEND**

Dark Blue:	Top 5%
Purple:	Next 10%
Green:	Next 70%
Yellow:	Next 10%
Red:	Lowest 5%

**NOTE:** Click on an FSC Code to view Detailed Report of negative data.

**Pending Classifications:**

CAGE Code	FSC	Weighted Delivery Score	Weighted Quality Performance	Classification Date
	<a href="#">3120</a>	50 ( 2 Records)	Color GREEN ( 0 Records)	01/31/2007
	<a href="#">4320</a>	100 ( 4 Records)	Color GREEN ( 0 Records)	01/31/2007
	<a href="#">5310</a>	20 ( 5 Records)	Color GREEN ( 1 Records)	01/31/2007
	<a href="#">2530</a>	0 ( 3 Records)	Color GREEN ( 0 Records)	01/31/2007

**Current Classifications:**

CAGE Code	FSC	Weighted Delivery Score	Weighted Quality Performance	Classification Date
	4820	36 ( 127 Records)	Color GREEN ( 36 Records)	12/31/2006
	2090	0 ( 2 Records)	Color GREEN ( 0 Records)	12/31/2006
	1440	100 ( 1 Records)	Color GREEN ( 0 Records)	12/31/2006
	2840	0 ( 3 Records)	Color GREEN ( 0 Records)	12/31/2006
	4510	0 ( 2 Records)	Color GREEN ( 0 Records)	12/31/2006

**Point of Contact(s):**

Services - Click on the link to send email

<a href="#">GENERAL PROGRAM</a>
<a href="#">DSC COLUMBUS</a>
<a href="#">DLA DELIVERY</a>
<a href="#">AIR FORCE</a>
<a href="#">DSC RICHMOND</a>
<a href="#">DSC PHILADELPHIA</a>
<a href="#">USMC/NAVY</a>
<a href="#">ARMY</a>

## Summary Report

- **Company Description**
- **Current Classification**
  - CAGE
  - FSC's Supplied
  - Weighted Delivery Score
  - Weighted Quality Rating
  - Data Classification Date
- **Points of Contact**
- **Select the FSC For Detailed Report**



# PPIRS-SR (NG)

## DETAIL REPORT

Source Selection Sensitive Information, See FAR 2.101 and 3.104  
 DUNS: CAGE: [Summary Report](#) | [Logout](#)

**Contractor Detailed Negative Report**

CAGE Code: FSC: 5310  
 Company Name: NEW YORK YANKEES  
 Company Address: 5100 Madison Ave.  
 New York, NY 10001

Quality Color Code: GREEN  
 Weighted Delivery Score: 20

**Negative Delivery Record(s)**

Department/Agency	Contract No.	NSN/FSC	Due Date	Ship/Rec Date	Cancel Date	Challenge
USMC/NAVY	N00102KGG40208761 0001	5310	19-APR-04	26-APR-04		<input type="checkbox"/>
USMC/NAVY	N0010402G70045138 0001AA	5310013463146	16-AUG-04	16-SEP-04		<input type="checkbox"/>
USMC/NAVY	N0010402G70045138 0001AB	5310013463146	16-AUG-04	16-SEP-04		<input type="checkbox"/>

**Bulletin(s)**

Department/Agency	Serial No.	NSN/FSC	Challenge
No Data			

**DLA Quality Record(s)**

EDCS No.	Added Date	NSN/FSC	Contract No.	Type Code	Discrepancy Code	Cause Code	Disposition Code	E/A	Challenge
No Data									

**GIDEP Alert(s)**

Department/Agency	NSN/FSC	Alert Number	Class	Challenge
No Data				

**Lab Test(s)**

Department/Agency	Date	Test Rpt No.	NSN/FSC	Contract No.	Critical/Major/Minor	Deficient Area	Challenge
No Data							

**Material Inspection Record(s)**

Department/Agency	Date	Serial No.	NSN/FSC	Contract No.	Critical/Major/Minor	Deficient Area	Challenge
No Data							

**Product Quality Deficiency Report(s)**

Department/Agency	Activity R	Serial No.	NSN/FSC	Category	Closed Date	Contract No.	Challenge
No Data							

**Survey Report(s)**

Department/Agency	Added Date	Type	NSN/FSC	Contract No.	Assessment Code	Survey Date	Serial No.	Challenge
No Data								

**Test Report(s)**

Department/Agency	Date	Report Type	Serial No.	NSN/FSC	Contract No.	Results	Challenge
No Data							

PPIRS-SR, Version : 1.0.00192; Build Date : 02/05/2007 15:48:08

- **Displays Negative Data**
  - Negative Delivery Records
  - Negative Quality Records
- **Record Challenge**
  - Select the Record
  - Process CDD Challenge
  - Sends Challenge E-mail to Government POC
- **Supporting Documentation**
  - Attach all supporting documentation to e-mail





# PPIRS-SR (NG) Challenge Screen

**Challenge Email**

**Date : 12-Mar-2007**  
**This correspondence will be sent to the following recipients:**  
USMC/NAVY -

**CHALLENGE : NEGATIVE DELIVERY RECORD**  
CAGE CODE :  
CONTRACT NUMBER : N00102KGG40208761 0001  
SERIAL NUMBER : SERIALNUMBER  
FSC\NSN : 5310  
DUE DATE : 19-APR-04

**Enter Message:**

Bad Dates

- **Enter Message Regarding Challenge**
- **Select “Send” to Send E-Mail MUST attach supporting documentation**
- **Select “Cancel” to Cancel Challenge**



# Documentation Needed to Support Challenges

- Email correspondence between your organization and your contract administrator
- Wide Area Workflow (WAWF) shipping documents (receiving reports or fast pay invoices)
- Bill of Lading, UPS or Fed Ex shipping documents



# PPIRS-SR (NG) Team Points of Contact

## Administrators

DLA Land and Maritime

[DSCCABVS@dla.mil](mailto:DSCCABVS@dla.mil)

[LMPPIRS@dla.mil](mailto:LMPPIRS@dla.mil)

DLA Land and Maritime  
Program Manager

## Telephone #

Monitored Mailbox

Monitored Mailbox

(614) 692-8480

## Administrators

DLA Aviation

[DSCRPPIRS@dla.mil](mailto:DSCRPPIRS@dla.mil)

Email Preferred

Monitored Mailbox



# PPIRS-SR (NG) Team Points of Contact

## Administrators

DLA Troop Support

[DSCPABVS@dla.mil](mailto:DSCPABVS@dla.mil)

Telephone #

Monitored Mailbox

Telephone: (215) 737-7844

**These emails are to be used for questions ONLY and NOT to be used for challenging the PPIRS-SR (NG) data**

**Challenges MUST be initiated through the PPIRS-SR (NG) website**



# Questions?